



Customer Name : 臺北榮民總醫院
Recipient : 醫工室
Address : 台北市北投區石牌路二段 201 號

Date: 2024-8-21

IMPORTANT END OF SERVICE SUPPORT NOTIFICATION FOR 3T 32ch Head Coil by MR Instruments

We know it is important to your planning to have advanced notice of changes in the status of your maturing medical equipment. That's why we take a proactive approach to notify you when our products will reach an end of service support (EOSS) status.

Our records indicate that your facility has one or more 3T 32ch Head Coil by MR Instruments, that will reach its EOSS status as of **2025/6/30**. Please refer to the table at the end of this notification for details. This EOSS notice only impacts the listed 3T 32ch Head Coil by MR Instruments and does not impact the rest of the **3-0T MR750 32 CHANNEL**. After the EOSS date, GE HealthCare will no longer offer full service support or service contracts with commitments for the 3T 32ch Head Coil by MR Instruments and will remove the 3T 32ch Head Coil by MR Instruments from your GE HealthCare service agreement coverage (if applicable). Until the EOSS date, GE HealthCare will continue to deliver to our service contract commitments.

We consider many factors when determining that a product has reached EOSS. As equipment ages and technology advances, suppliers are unable to procure parts and components necessary to maintain older product designs. In addition, advancements in cybersecurity protection outpace legacy operating systems and IT infrastructure technologies, limiting support and serviceability.

We understand the potential impact that this notification may cause you and our goal is to help you find the best solution to address your needs. If you would like to discuss technology and service options that may be available after the EOSS date, please contact your GE HealthCare team. We can be contacted directly by our toll-free phone number: 奇異台灣免費客戶服務專線 0800-021-770.

Thank you for your trust and confidence in our products and solutions. We look forward to a continued relationship with you and to meeting your future equipment and service needs. Please contact your GE HealthCare team with any questions and to discuss options.

Sincerely,



Component Model Name/Version:	Unique Identifier (System ID)
3T 32ch Head Coil by MR Instruments	0853270103