



# Reply to “Comment on ChatGPT failed Taiwan’s Family Medicine Board Exam”

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## DEAR EDITOR,

We thank Mungmunpantipantip and Wiwanitkit<sup>1</sup> for their valuable comments on our study named “ChatGPT failed Taiwan’s Family Medicine Board Exam” published in the *Journal of the Chinese Medical Association*.<sup>2</sup> The author comments are discussed below.

We fully agree with the importance of the ethical issue of Chat Generative Pre-trained Transformer’s (ChatGPT’s) drafting, editing, or approving sensitive information without human supervision. In our study, we use only the publicly available exam items to evaluate ChatGPT’s performance in answering questions. Although the result was far from satisfactory at the current stage, we believe that ChatGPT and other related products can be further developed to successfully serve as good teaching tools, either to verify the difficulty level of tests *ex ante* or to generate a database of questions for selection.<sup>3</sup> Of course, the utility of ChatGPT can be extended to other areas of clinical practice, from medical documentation to decision support,<sup>4</sup> in addition to academic research.<sup>5</sup>

Mungmunpantipantip and Wiwanitkit<sup>1</sup> also cautioned against exposing private data to ChatGPT. Many people and companies share the same concerns, and information technology enterprises see business opportunities. For example, Microsoft Corporation (Redmond, WA, USA) announced in March 2023 that it will release a privacy-focused version of ChatGPT running on dedicated cloud servers.<sup>6</sup> In the

foreseeable future, healthcare facilities may seek to deploy the in-house servers incorporating the large language models, that is, to construct domain- or specialty-specific chatbots trained on in-house data to answer questions relevant to the daily healthcare services. This is just the beginning. Artificial intelligence with natural language processing will accelerate the transformation of workflows. Every effort should be made to fully understand the applications, benefits, limitations, and risks of the new technology.

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